

# PEACE CORPS

## Overseas Request for Quotation (RFQ) for Supplies/Services/Equipment

**RFQ Number:** PR2026-04-005

**Date:** May 14, 2026

Peace Corps Guinea is seeking for qualified Internet Service providers (ISP) to deliver reliable Internet Services. Peace Corps is soliciting fixed-price quotations from you and several of your competitors (up to 25,000 USDE +) for the supplies and/or services detailed below.

If you are interested in submitting a quotation, please do so by sending your completed and signed Attachment 1—Vendor Quotation Form by e-mail only to: [gn-procurement@peacecorps.gov](mailto:gn-procurement@peacecorps.gov).

Vendors should include “**RFQ PR202604005 – ISP Main Office**” in the subject line of their email submission to ensure proper routing.

Quotations are due no later than **23:59 P.M** Greenwich Mean Time (GMT)] on **June 14, 2026**. Late quotations will not be accepted.

Written questions about this Request for Quotation (RFQ) may be sent in the same fashion to the individual noted above in advance of the RFQ due date. **No phone calls please.**

Peace Corps will evaluate all quotations received by the deadline based on the minimum requirements and/or evaluation factor(s) shown below. Contingent on the availability of funds and continued need for the supplies and/or services, at the end of the evaluation process, Peace Corps intends to award a firm-fixed-price contract for the purchase of the required supplies and/or services to the selected vendor.

Peace Corps reserves the right to cancel this RFQ at any time prior to award without obligation or liability. This RFQ does not constitute a commitment to award a contract.

### Statement of Work/Description of Requirements

- ❖ Provide fiber optic Internet connectivity with the agreed bandwidth 24 hours per day, 365 days per year for the Peace Corps Guinea Main Office.
- ❖ Provide a detailed Service Level Agreement (SLA) covering technical compliance and service quality (provide all IP addresses, without port restrictions, incidents escalations, responsiveness, 24/7 technical support:
  - ISP shall have network engineering support 24 hours per day, 365 days per year: The ISP must have a system in place whereby the customer submits a support request and gets notified when it has been received and should be able to get information on the progress of the work being done to resolve the issue. Follow-up phone call support number should also be available just in case.
  - ISP shall guarantee quality of service - minimum uptime 99% per month with documented discounts given for outages exceeding 2 hours. Uptime measurement must be based on verifiable monitoring logs and calculated in GMT.
- ❖ One year contract, renewable up to four (4) additional years based on performance. Any renewal shall be contingent upon acceptable performance and continued funding availability.
- ❖ Vendor may re-use existing equipment and is fully responsible for repair or replacement if defective. Ensure 24/7 Internet availability with downtime not exceeding two hours per month. Reuse of existing equipment must be approved in writing by Peace Corps prior to installation.
- ❖ Provide a continuously operating monitoring system accessible and notification to Peace Corps technical staff with real-time outage notifications at the point of any disruption of service.
- ❖ Demonstrate minimum three (3) years’ experience as an Internet service provider.
- ❖ Provide high-quality 24/7 technical support with clear service details.

- ❖ Peace Corps Guinea does allow for pre-arranged outages during off-hours for maintenance if communicated 2 days in advance. Maintenance windows must be mutually agreed and documented.
- ❖ ISP shall state the number of calendar days in which to substantially complete the project. Time is of the essence of the contract.
- ❖ Service provider to already be present and servicing sites within Guinea.
- ❖ Provide clearly itemized costs for any civil works and/or equipment, and bandwidth. Pricing must be valid for at least 60 days from submission.

Item	Bandwidth (Down/Up)	Description
001	40/40 Mbps	Dedicated internet link providing 40 Mbps download and 40 Mbps upload full duplex.

## B. Place of Performance and Required Work or Delivery Schedule

- ❖ Quartier Taouyah, Corniche Sud, plage Rogbanè, Ratoma – Conakry, Guinea
- ❖ Installation schedule to be proposed by the vendor. Vendor must provide a detailed work plan including steps, dependencies, and estimated completion date.

## C. Contract Terms and Conditions

As an Agency of the United States Government, Peace Corps has an approved contract template that it intends to use for the award. Peace Corps reserves the right to deny making a contract award to a vendor should they refuse to sign the Peace Corps approved contract template.

The contract will include clauses related to data protection, anti-corruption, anti-trafficking, and subcontractor responsibility, as required by Peace Corps policy.

Peace Corps does not authorize advance payments unless specifically approved by the Director of Management and Operations (DMO) in accordance with agency rules.

## D. Minimum Criteria:

A quotation will not be considered further if it does not meet the following minimum criteria:

### 1. Provision of Dedicated Internet Service

Vendor must provide dedicated fiber-optic Internet connectivity delivering the agreed bandwidth 24 hours per day, 365 days per year, with a guaranteed minimum monthly uptime of 99% and documented service credits for outages exceeding two hours.

### 2. Comprehensive Service Level Agreement

Vendor must submit a detailed SLA covering technical parameters, escalation procedures, responsiveness standards, assigned IP addresses, absence of port restrictions, and 24/7 support service availability (including ticketing and phone-based escalation). SLA must also include restoration timelines, incident classification levels, and reporting requirements

### 3. Network Monitoring System

Vendor must maintain a permanent, continuously accessible Network Monitoring System that provides Peace Corps Guinea technical staff with immediate notification of any service interruption or network degradation.

### 4. Experience and Technical Capacity

Vendor must demonstrate a minimum of three (3) years of experience providing Internet services in Guinea and must already be operating and servicing sites within the country, supported by qualified engineering and technical support personnel.

### 5. Implementation and Maintenance Responsibilities

Vendor must commit to completing all installation works and launching service within the timeline specified in the quotation, may reuse existing equipment, and is fully responsible for the repair or replacement of defective equipment. Pre-scheduled maintenance outages must be communicated at least 48 hours in advance.

**6. Clear Pricing and Required**

The vendor must provide a clear, itemized financial proposal showing the costs for bandwidth, equipment, and any civil works. All prices must be stated in **GNF**, excluding taxes and customs duties.

**7. Administrative Documents**

The vendor must also include **updated official administrative documents**, including:

- RCCM/Company Registration
- NIF (Tax Identification Number)
- Fiber Optic Operator License
- Copies of business licenses for ICT operations (if separate from fiber license)

**E. Evaluation Factors:**

Quotations that meet the minimum criteria listed above may be further evaluated based on the following factors:

**1. Quality and Reliability of Internet Service**

The extent to which the vendor guarantees dedicated fiber-optic service with the proposed bandwidth, demonstrated reliability, and a minimum monthly uptime of 99%, including clear terms for service credits during outages.

**2. Completeness and Strength of the Service Level Agreement (SLA)**

The clarity and detail of the SLA, including technical specifications, escalation procedures, response times, guaranteed speeds, assigned IP addresses, confirmation of open ports, and availability of 24/7 technical support through ticketing and phone channels.

**3. Network Monitoring and Reporting Capability**

The capability and effectiveness of the vendor's Network Monitoring System in providing continuous monitoring and immediate alerts to Peace Corps Guinea technical staff for any service disruptions or performance issues.

**4. Vendor Experience and Technical Capacity**

- The vendor's demonstrated experience (minimum three years) delivering Internet services in Guinea, existing operational presence in the country, and the qualifications of the engineering and technical support teams assigned to support Peace Corps.
- The vendor should provide professional references (proof of at least 3 past completed similar projects, Point of contacts: phone number and email address).

**5. Implementation Timeline and Maintenance Plan**

The feasibility and realism of the proposed installation timeline, the vendor's approach to equipment reuse or replacement, and the quality of the maintenance plan, including compliance with the requirement to provide 48-hour notice for planned outages.

**6. Clarity and Competitiveness of Pricing**

The transparency, detail, and competitiveness of the vendor's itemized financial proposal including costs with pricing presented in GNF and excluding taxes and customs duties, for:

- Recurring fee: bandwidth,
- One-time fee: equipment and civil works.

7. **Completeness of Administrative Documentation**  
Submission and validity of required administrative documents, including RCCM/Company Registration, NIF, and Fiber Optic Operator License.

Evaluation will follow a best-value approach. Peace Corps may award to a higher-priced vendor if determined to provide superior technical value.

**Peace Corps Guinea Responsibilities**

- ❖ Provide accurate information, technical requirements, and site details necessary for service delivery.
- ❖ Provide stable electrical power to operate installed equipment; power outages are not counted as ISP downtime.
- ❖ Facilitate site access for installation, maintenance, and troubleshooting.

**Vendor Responsibilities**

- ❖ Manage all administrative and logistical arrangements related to installation, operation, and maintenance.
- ❖ Assume full responsibility for any subcontractors engaged in delivering the service.
- ❖ Carry out all required civil work in accordance with safety and quality standards.
- ❖ Provide a detailed installation report, including images, network diagrams, and configuration information.
- ❖ Ensure full data confidentiality and guarantee that no traffic is blocked, filtered, or inspected beyond what is legally required.
- ❖ Ensure compliance with all SLA commitments, including uptime, bandwidth, and support responsiveness.
- ❖ Provide preventive maintenance and proactive monitoring to minimize service interruptions.
- ❖ Ensure all personnel accessing Peace Corps property comply with Peace Corps security and access rules.

Awards may be made with or without negotiations between the Peace Corps and the selected vendor. Award may be made to a vendor that provided the lowest priced technically acceptable quotation, or to a vendor other than the one that provided the lowest priced quotation, should that vendor be determined to have provided the best value quotation to the Peace Corps taking technical and cost factors into account.

**The Peace Corps reserves the right to reject quotations that are unreasonably low or high in price.**

All vendors that submit quotations in response to this RFQ will be notified of the results.

[End of RFQ]

**ATTACHMENT 1 – VENDOR QUOTATION FORM****RFQ Number:** PR2026-04-005**Vendor:**

Authorized Representative:

Name:

Position/Title:

Phone Number:

E-mail Address:

Quoted Prices (Inclusive of Administrative and/or Overhead Costs):

<b>Item</b>	<b>Description</b>	<b>Monthly Cost</b>	<b>Total/Yearly Cost</b>
001	Recurring fee: 40/40 Mbps Bandwidth		
002	Onetime fee: Equipment & Civil works	-	
<b>Total</b>			

Items/Services Included in Total Quoted Price Above but Not Indicated in Chart:

Quoted Work or Delivery Schedule (If Any):

Quoted Payment Terms:

Quoted Warranty Terms (If Any):

Quoted Additional Terms and/or Conditions:

**SUPPLIER AUTHORIZED REPRESENTATIVE**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_